

## Terms and Conditions

All tickets are issued subject to these terms and conditions of sale and entry. By purchasing tickets and/or attending any event(s), the purchaser and any attendee agree to comply with these terms and conditions:

1. Payment must be received in full prior to attendance at the event. In addition to the ticket price, you must pay any booking, handling, credit card surcharge or any other fees that is specified on our website or by Eventbrite.
2. All cancellations must be made no later than thirty (30) days prior to the start of the event. In such instances, a refund less Eventbrite's fees will be made. The Institute is not obliged to refund any fees paid where cancellations occur after this time. No refunds will be payable for non or partial attendance.
3. The Institute will accept a substitute attendee for the event if notification of such substitution is received at least 48 hours before the event. Any substitution after this time is at the discretion of the Institute and may be refused
4. The Institute reserves the right to cancel or reschedule any event, workshop or training program conducted by it.
  - a. Where the Institute cancels a program or event, the Institute will refund less Eventbrite's fees.
  - b. Where the Institute reschedules an event, it will provide you reasonable notice (being not less than fourteen (14) days) of the revised date for the event. If you are unable to attend the rescheduled event, you must notify us within 7 days of the rescheduled event to receive a refund (less Eventbrite's fees).
5. Any refunds due in accordance with clause 4 above will be provided within 30 days from the date of cancellation.
6. The Institute will not be responsible or liable for any failure to perform or delay in the performance of any obligation that is caused by events, acts, accidents, omissions or circumstances outside its reasonable control ('Force Majeure Event'). The Institute's performance is deemed to be suspended for the period of any Force Majeure Event.
7. Intellectual property rights in all electronic or printed materials, including presentation slides, podcasts and webcasts (Materials) are owned and retained by the Institute unless otherwise specified. No content may be copied, uploaded, posted, displayed or reproduced in any way without the Institute's prior permission. To the extent permitted by law, the Institute makes no representation and bears no liability to any person or organisation as to the accuracy or suitability of the Materials for any particular purpose.
8. Except as explicitly provided for within these Terms and Conditions, no refunds are payable in relation to any event or program conducted by the Institute. The Institute's maximum liability is limited to the sum total of the fees paid in relation to the event. Under no circumstances will the Institute be responsible for any consequential or indirect damage or loss of any kind.
9. These Terms and Conditions are governed by the laws of the States of New South Wales. The Institute reserves the right to revise and amend these Terms and Conditions from time to time.
10. Attendees grant permission to the Institute, its agents and others working under its authority, to take and to have full and free use of video/photographs containing their image/likeness. It is

understood these images may be used for promotional, news, on-line/multimedia, research and/or educational purposes by and for the Institute. Attendees agree that they are not entitled to remuneration, residuals, royalties or any other payment in respect of their image/likeness or its use. Attendees release, discharge, and hold harmless, the Institute and its agents from any and all claims, demands or causes of actions that they may hereafter have by reason of anything contained in the photographs or video. Should an attendee not agree to the above image release, they must advise the Institute by contacting [communications@saxinstitute.org.au](mailto:communications@saxinstitute.org.au)